

Great Little Breaks & Kernow Kampers Minidub hire terms and conditions.

INSURANCE

Drivers must be aged between 21 and 70 and must have held a full UK driving license for at least 12 months. Non UK residents should enquire prior to booking.

Only drivers named on the policy at the time of hire may drive the vehicle.

Fully comprehensive insurance is provided for the Minidub within the hire charge and for the hire period only. Driving outside this period of cover would deem to be an offence under the road traffic act. Furthermore the hirer is entirely responsible for any accidental damage, injury and consequential loss after the expiry of the hire period.

Personal effects and contents are NOT covered by the insurance. The hirer should cover such items separately and agrees to fully indemnify Great Little Breaks and Kernow Kampers from any loss or damage.

Any additional premium to the insurance cover as a result of driver convictions or accidents will be passed on at cost to the hirer and will need to be paid in full as part of the overall hire fee.

In the event of an accident or claim the driver/s covered under the policy will be responsible for the payment of a £1250 excess. Before hire Kernow Kampers require a deposit of £250 as a contribution towards this insurance excess along with any associated costs against the driver's or hirer's credit or debit card. Accepting these terms indicates authorisation to the company to be able to claim the full £1250 if required. Kernow Kampers reserve the right to increase the security deposit to cover the full £1250 excess.

In the event that any damage to the motorhome is not covered by the insurance for whatever reason then Kernow Kampers reserve the right to charge the repairs and any associated costs in full to the hirer. The labour rate is £30 per hour.

The refundable damage deposit of £250 is payable by debit or credit card upon pick up. The damage deposit will be refunded on the return of the vehicle on time and in the same condition it was hired. Deductions will be taken from this deposit in respect of any damage, late returns and equipment replacements costs. The deposit is refunded in full within 5 working days of the satisfactory return of the vehicle.

Any damage to tyres, windscreen and any theft or loss of personal effects is not covered by the insurance and shall be at your expense and if required in addition to the £250 damage deposit

The Minidub may not be used outside of Cornwall and Devon without prior arrangement, this will be agreed and added to any booking notes.

BOOKING & PAYMENT DETAILS

Reservations can be made by telephone or online but will only be held until all necessary documents have been emailed to Great Little Breaks. Once checks have been completed your booking will be confirmed.

Confirmation will be emailed within 48 hours.

Payments can be made by debit or credit card.

Late returns will be subject to a charge of £20.00 per hour for the first two hours or daily charges of £150 as appropriate.

CANCELLATIONS AND NO SHOW

All cancellations must be in writing to Great Little Breaks.

No shows will forfeit the entire hire charge.

Great Little Breaks and Kernow Kampers reserves the right to cancel hire if at the commencement of hire the driver/s licenses are invalid or not according to the conditions set out. In these circumstances the total hire charge will be forfeited.

VEHICLE COLLECTION AND RETURN

Standard hire runs from 16:00 to 10:00, alternative times can be arranged.
Exclusive to Great Little Breaks customers, hire runs from 12.00.

Collection time is between 12.00pm and 8.00pm and return time is from 8.00am and 10.00am. Failure to comply with these times will result in hirer being charged at the rate of £20 per hour during the first day until midday and then £150 per day per 24 hours. Please give advance warning by telephone of any potential late return as your insurance cover may expire before your journey is complete.

If for any reason you are unable to make the handover period at the start of the hire it may be necessary to arrange the handover and collection to a new time or day.

Please ensure that we have received all the necessary paperwork from you before you collect the motorhome. These should include a copy of your driver's license, proof of address such as a recent utility bill. Should we fail to receive these prior to collection of the motorhome Kernow Kampers reserve the right not to release it to you. In this case no refund will be issued.

No refund is given for early return of the vehicle

On return of the vehicle all hirers are to ensure the vehicle, coolbox and cooking appliances are clean and tidy. If not returned in a suitable condition each item carries an additional charge of £50 deductible from the security deposit.

It is entirely the hirer's responsibility to check that on collection the vehicle is free from damage and defects. Any damage will be agreed by the owner and hirer and recorded before commencement of hire.

You may leave your car with us while you are away. All vehicles however are left entirely at your own risk and we accept no responsibility for any loss or damage which may arise.

DELAYS

Whilst we endeavour to make every effort to ensure the vehicle is ready at the agreed time, circumstances may arise out of our control and we accept no liability other than the refund of the day or days lost. We will endeavour to inform you at the earliest opportunity of any potential delays.

AVAILABILITY

Whilst every effort is made to ensure that the vehicle reserved is available, if the reserved vehicle is not available we reserve the right to offer an alternative vehicle of a similar type or to refund the booking in full.

BREAKDOWNS AND ACCIDENTS

If there is a breakdown or accident roadside assistance will be at your disposal 24 hours a day 7 days a week.

You are authorised to spend up to £50 on necessary repairs and we will reimburse you against a valid VAT receipt. Anything above £50 must be cleared by Kernow Kampers beforehand.

Any breakdown, malfunction or damage caused by the hirer's negligence will be made good at your expense.

Every effort is made to ensure the vehicle is in a roadworthy and safe condition before every hire. Therefore Kernow Kampers dissolves any responsibility for hotel stays or any other consequential expenses subsequent to a breakdown.

The maximum height, width and length of your vehicle is clearly stated on the dashboard. Any damage is the responsibility of the hirer.

IN THE EVENT OF LOSS OF KEYS PLEASE CALL KERNOW KAMPERS IMMEDIATELY. DO NOT ATTEMPT TO GAIN ENTRY TO THE MOTORHOME USING FORCE OR BY CAUSING DAMAGE. A charge of £100 will be levied for the loss of any keys to the motorhome.

No responsibility is accepted by Kernow Kampers for any loss or damage or expense which occurs as a result of any accident. In the event of an accident the hirer must not admit responsibility. The hirer should obtain the names and addresses of everyone involved, including witnesses. In addition the Hirer should make the motorhome secure, tell the police straight away if anyone is injured or there is a disagreement over who is responsible and contact Kernow-Kampers immediately. The Hirer must also produce an accident report and send a copy to Kernow-Kampers. We suggest you use a mobile phone or camera to photograph the accident, surrounding areas and anything that might prove useful after the accident.

The Hirer is responsible for any damage to the windscreens and windows, punctures or other damage to tyres during the hire period. Where possible damage should be repaired or replaced as appropriate and paid for by the hirer at the time. Failing this, an amount will be deducted from the deposit against damages for the cost of the repairs.

FUEL, GAS AND WATER

A full tank of fuel is supplied with the vehicle at the commencement of the hire and we expect and require the tank to be returned full. A £30.00 charge will apply for any fuel shortage PLUS the amount needed to fill the tank. This will be taken from the deposit.

It is the hirer's responsibility to check and maintain oil and water levels to vehicle specifications during the hire.

It is the hirer's responsibility to check the tyre pressures of the vehicle, these are clearly marked in the hire guide

Three gas canisters will be supplied at commencement of hire: at least one will be full. It is the hirer's responsibility to check connection of new gas canisters for leaks when fitted.

Any canisters lost or incorrectly exchanged will be charged to the hirer.

GENERAL

The hirer must ensure that all passengers must wear seatbelts provided.

The hirer is responsible for all parking and / or motoring offences during the hire period. Any such fines / penalties incurred during your hire received by Kernow-Kampers post hire will be invoiced to you plus a £30 admin fee.

The hirer is liable for all damage to the vehicle including but not limited to overhead, underside and exterior.

The hirer must ensure the vehicle is not overloaded and carries only the correct number of passengers according to vehicle specifications.

The hirer must not use the vehicle for hire or reward.

The hirer is responsible for ensuring the vehicle is locked and alarmed / security devices activated when left unattended. All windows and skylights should be closed and secured.

The hirer will ensure all hatches and doors are securely fastened during transit

You must immediately advise Kernow-Kampers as soon as you become aware of any fault with, or damage caused to the Minidub.

If called out to assist the hirer Kernow Kampers reserve the right to charge £30 an hour inclusive of travel time and fuel costs if the call out is deemed to be caused by the hirers negligence or unnecessary.

The Motorhome must not be driven in a manner which would render void the policy of insurance, or in contravention of any Road traffic Act or Construction and Use Regulations, or by any person who is not licensed to drive the Minidub or who is under the influence of alcohol or drugs, nor must it be driven in the event of mechanical, electrical or structural failure if further damage might thereby be caused. The Minidub must not be used for hire or reward, for any illegal purpose or for racing, pacemaking, testing the vehicle's reliability and speed or teaching someone to drive;

It is a breach of this agreement for the Hirer to fail to return the vehicle at the end of the rental period and the damages payable for such breach will be the rental charges that would be payable on the current rates of hire for the period until Kernow-Kampers recovers the Minidub or receives the full value thereof, together with any recovery costs incurred by us and any other costs incurred by the late return of the Minidub. In addition, the Hirer shall full indemnify the company in respect of any claims for loss (including legal fees) brought against the company by any third parties arising out of or as a result of the Hirer's failure to return the Minidub at the end of the rental period. If the Hirer commits any breach of this agreement the Owner may treat the agreement as terminated and take possession of the Motorhome.

YOUR INFORMATION

If the Hirer breaches any part of this agreement Kernow-Kampers reserves the right to provide some or all of the information provided to it by the Hirer to credit reference agencies, the Driver and Vehicle Licensing Authority (DVLA), debt collectors and any other relevant organization for any purpose stated in the Data Protection Act 1998.

PETS

All animals other than guide dogs have to be approved by Kernow-Kampers at the time of booking at an agreed daily rate. If approved, all damage howsoever caused by the animal(s) will be charged to the hirer in full. The hirer will also be liable for any additional cleaning charges. These will be deducted from your security deposit if applicable.

SMOKING

Kernow-Kampers operates a STRICT NO SMOKING policy in our Minidub. Failure to comply will result in the loss of the hire deposit.

ENDING THE AGREEMENT

If the Hirer is an individual this agreement will terminate automatically in the event of the Hirer being declared bankrupt. The Owner may terminate this agreement if the Hirer does not meet any of the conditions of this agreement.

If the Hirer is a company, this agreement will terminate automatically if the company goes into liquidation or calls a meeting of creditors. The Owner may terminate this agreement if the Hirer does not meet any of the conditions of this agreement

Termination of this agreement shall not affect Kernow-Kampers right to receive any money owed under the conditions of this agreement. The company may also claim extra costs from the Hirer if the Hirer does not meet any of the conditions of this agreement.

WE RESERVE THE RIGHT TO VARY RATES AND CONDITIONS AT ANY TIME. WE RESERVE THE RIGHT TO REFUSE HIRE TO ANY PERSON(S) FOR ANY REASON AND NOT HAND OVER THE VEHICLE IF WE FEEL THE HIRER IS NOT SUITABLE FOR ANY REASON WE DEEM REASONABLE. IF IN THE EVENT OF A VEHICLE BEING WITHDRAWN THE HIRE CHARGE IS NON-REFUNDABLE. WE RESERVE THE RIGHT TO REPOSSESS THE VEHICLE AT ANY TIME DUE TO MISUSE, DAMAGE OR ACCIDENT OR ANY REASON WHATSOEVER WE DEEM REASONABLE.